

Segment reporting/Part of the Group Notes

Group areas	Western and Southern Europe		Northern and Eastern Europe-Central Asia		North America		Asia-Pacific		Africa-Eastern Mediterranean Basin		Group Services		Reconciliation ¹⁾		Continuing operations	
	2021	2022	2021	2022	2021	2022	2021	2022	2021	2022	2021	2022	2021	2022	2021	2022
€m																
External revenue	5,503	6,259	3,058	3,577	4,551	4,907	3,098	3,608	1,837	1,991	672	754			18,720	21,095
Inter-Group areas revenue	55	49	25	23	0		28	25	73	118	749	1,029	-930	-1,245		
Revenue	5,557	6,308	3,084	3,600	4,551	4,907	3,126	3,633	1,909	2,108	1,421	1,783	-930	-1,245	18,720	21,095
Change to previous year in %		13.5 %		16.7 %		7.8 %		16.2 %		10.4 %		25.4 %				12.7 %
Result from equity accounted investments (REI)	41	22	79	35	50	43	163	123	19	35	4	4			356	262
Result from current operations before depreciation and amortisation (RCOBD)	937	908	737	730	1,042	1,028	670	598	490	464	30	35	-33	-22	3,875	3,739
as % of revenue (operating margin)	16.9 %	14.4 %	23.9 %	20.3 %	22.9 %	20.9 %	21.4 %	16.4 %	25.7 %	22.0 %	2.1 %	1.9 %			20.7 %	17.7 %
Depreciation and amortisation	-377	-358	-193	-196	-321	-327	-234	-248	-106	-109	-1	-1	-29	-25	-1,261	-1,264
Result from current operations	561	550	544	534	722	700	435	350	384	355	30	34	-61	-47	2,614	2,476
as % of revenue	10.1 %	8.7 %	17.6 %	14.8 %	15.9 %	14.3 %	13.9 %	9.6 %	20.1 %	16.8 %	2.1 %	1.9 %			14.0 %	11.7 %
Additional ordinary result													481	-193	481	-193
Earnings before interest and taxes (EBIT)													3,095	2,282	3,095	2,282
Capital expenditures²⁾	426	342	172	190	499	464	208	161	109	96	6	7	180	551	1,599	1,811
Segment assets³⁾	5,219	5,150	2,684	2,584	8,394	8,996	4,103	4,020	1,601	1,488	1	1			22,002	22,238
RCOBD as % of segment assets	18.0 %	17.6 %	27.5 %	28.2 %	12.4 %	11.4 %	16.3 %	14.9 %	30.6 %	31.2 %	>100 %	>100 %			17.6 %	16.8 %
Number of employees as at 31 December⁴⁾	15,040	14,883	11,101	10,869	7,637	7,933	12,460	12,139	4,886	4,858	85	99			51,209	50,780
Average number of employees⁴⁾	15,087	15,113	11,144	11,078	8,922	8,327	12,613	12,309	5,043	4,832	93	93			52,902	51,752

1) Reconciliation includes:

- a) intra Group revenues = eliminations of intra-Group relationships between the segments
- b) results from current operations before depreciation and amortisation / depreciation from corporate functions
- c) additional ordinary result and earnings before interest and taxes

2) Capital expenditures = in the segment columns: cash effective investments in property, plant and equipment as well as intangible assets;
in the reconciliation column: cash effective investments in non-current financial assets and other business units

3) Segment assets = property, plant and equipment as well as intangible assets

4) Number based on full-time equivalents